



Optional Maintenance Plan

Repair coverage for your rental instrument.

Purchase of this Plan is subject to the following conditions, restrictions and exclusions:

Conditions:

1. This agreement is in effect for the term of the Rental Purchase Agreement. It is not in effect upon default of the Rental Purchase Agreement by the Renter. The Optional Maintenance Plan Fee is **\$5.00 per month**. This Plan does not apply to fretted instruments. The maximum accrued total HBW will pay on this plan shall not exceed the lesser of \$500.00, or 50% of the adjusted instrument price noted on the Rental Purchase Agreement or Rental Contract.

2. HBW will pay the cost of the following services including:

Woodwinds

Replace pads, corks and springs
Regulate key mechanisms
Replace broken mouthpieces

Brass

Pull frozen mouthpiece and free frozen slides
Solder loose joints and braces
Replace necessary corks, felts and springs
Restrung and regulate rotary valves

Stringed Instruments

Reset sound post, tail piece, nut, tailgut
Regulate and correct slipping pegs, tuners
Replace bridge
Glue open seams
Re-glue fingerboard
Replace defective bow

Restrictions:

1. **Any and All** service and parts for the rental property must be provided by an HBW authorized technician.

Exclusions:

HBW will not pay the cost of any:

1. Replacement of expendable items such as reeds, oils, strings, drumsticks, etc.
2. Restoration of instrument finish or removal of dents which do not affect the playability.
3. Property other than described on the Rental/Purchase Agreement.
4. Maintenance services done by unskilled persons.
5. Maintenance services needed due to vandalism, moisture, abandonment, or Lessee's willful misconduct.

Regular cleaning and lubrication of the instruments as needed, is the responsibility of the Renter.